

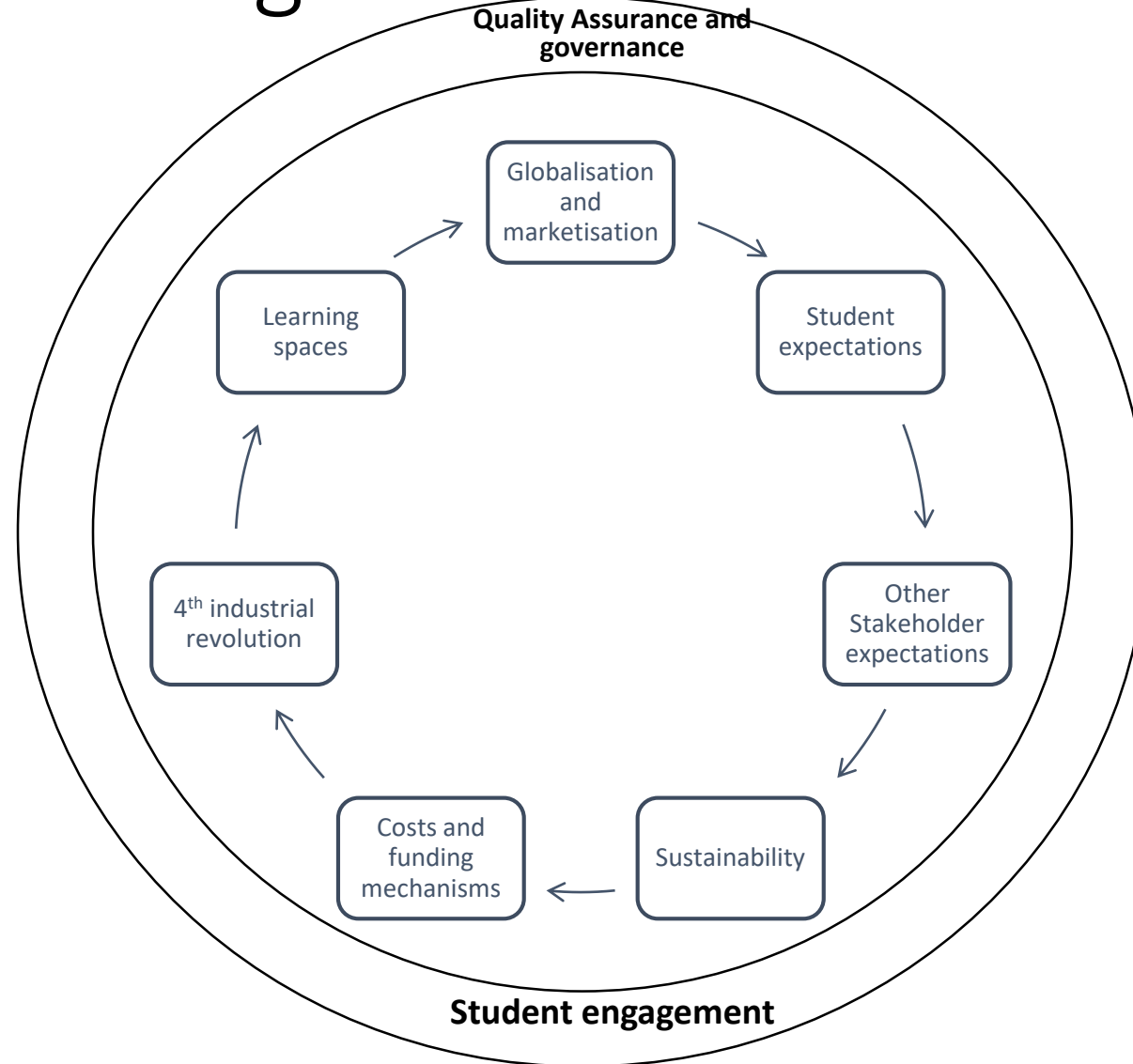
# Surfing the wave of uncertainty: Wellbeing, Resilience and Innovation.



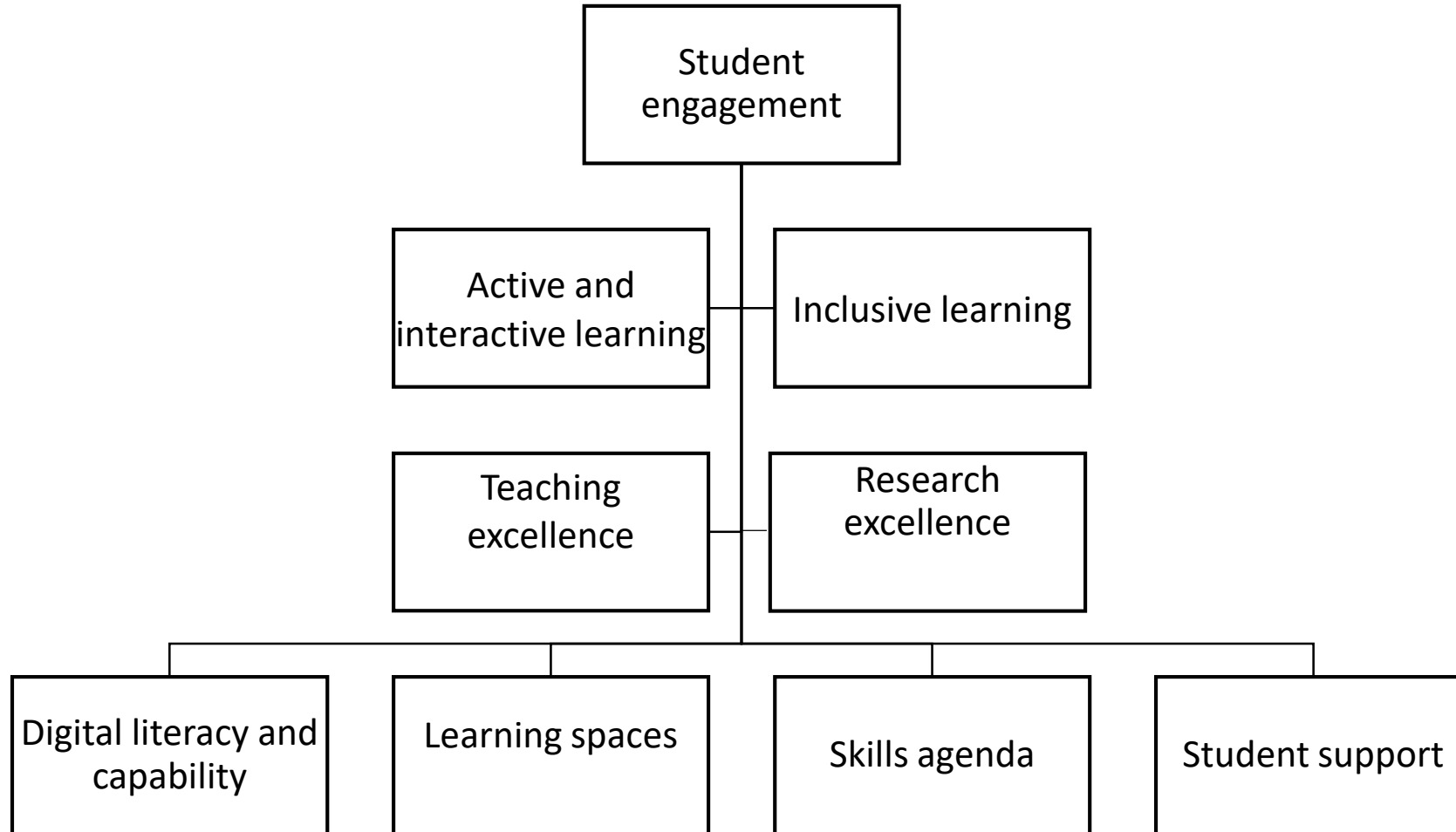
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# Challenges facing the sector



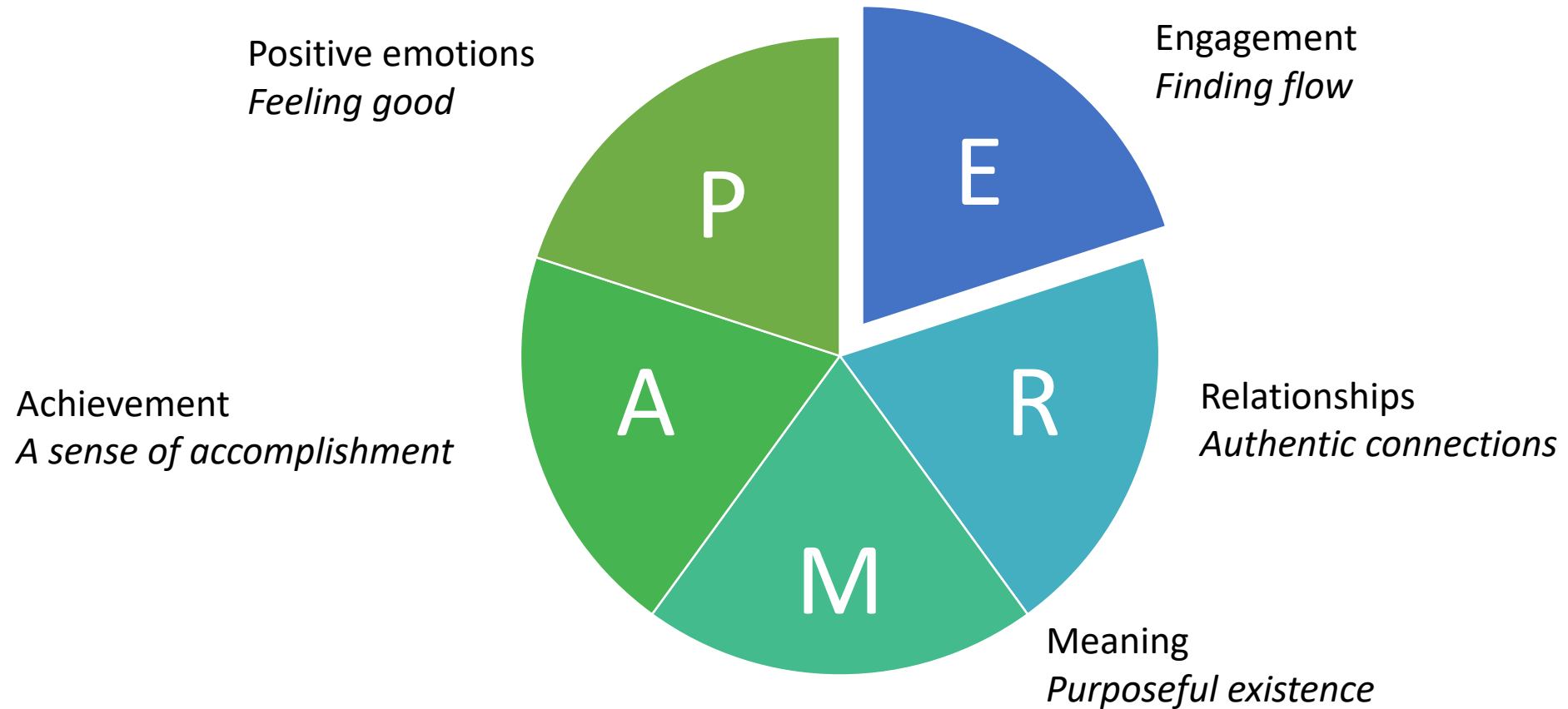
# Key priority areas



# Models of wellbeing



# PERMA Model

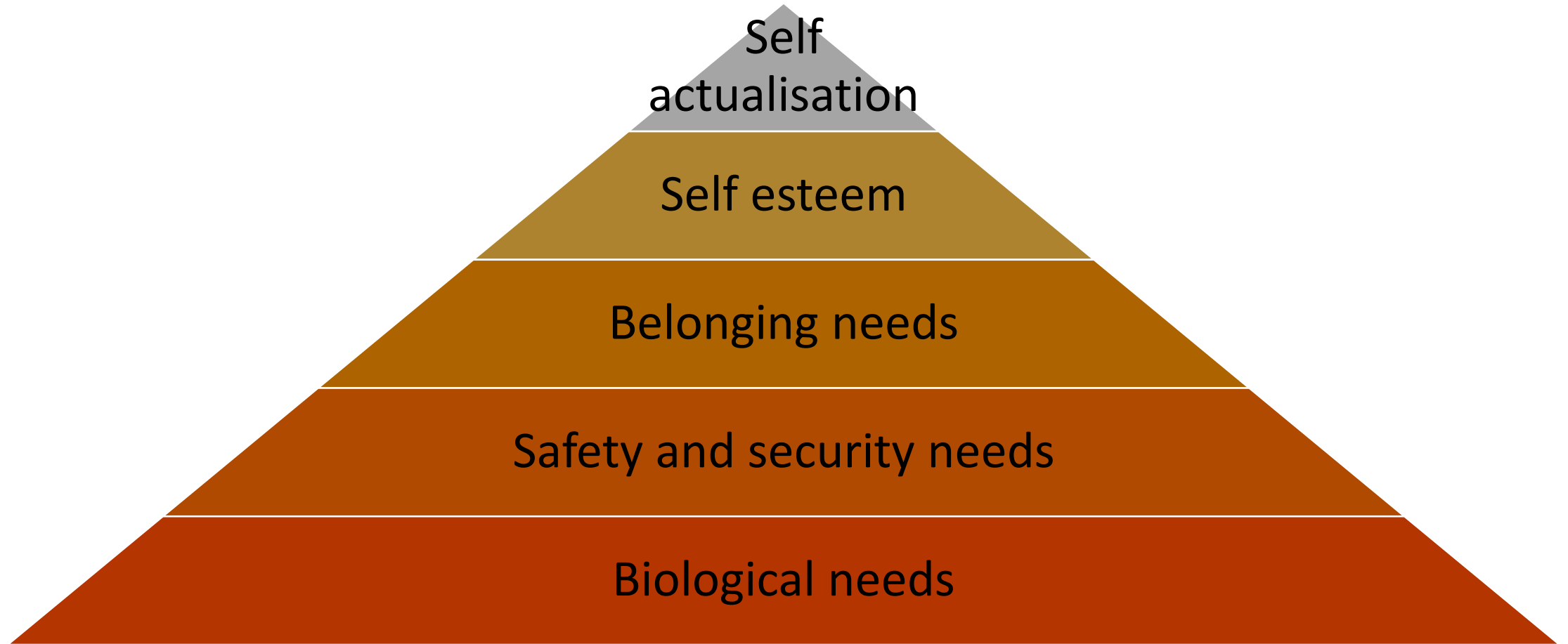


# WHO Model of workplace wellbeing

**WHO Healthy Workplace  
Model: Avenues of Influence,  
Process, and Core Principles**



# Maslow's hierarchy of needs (1962)

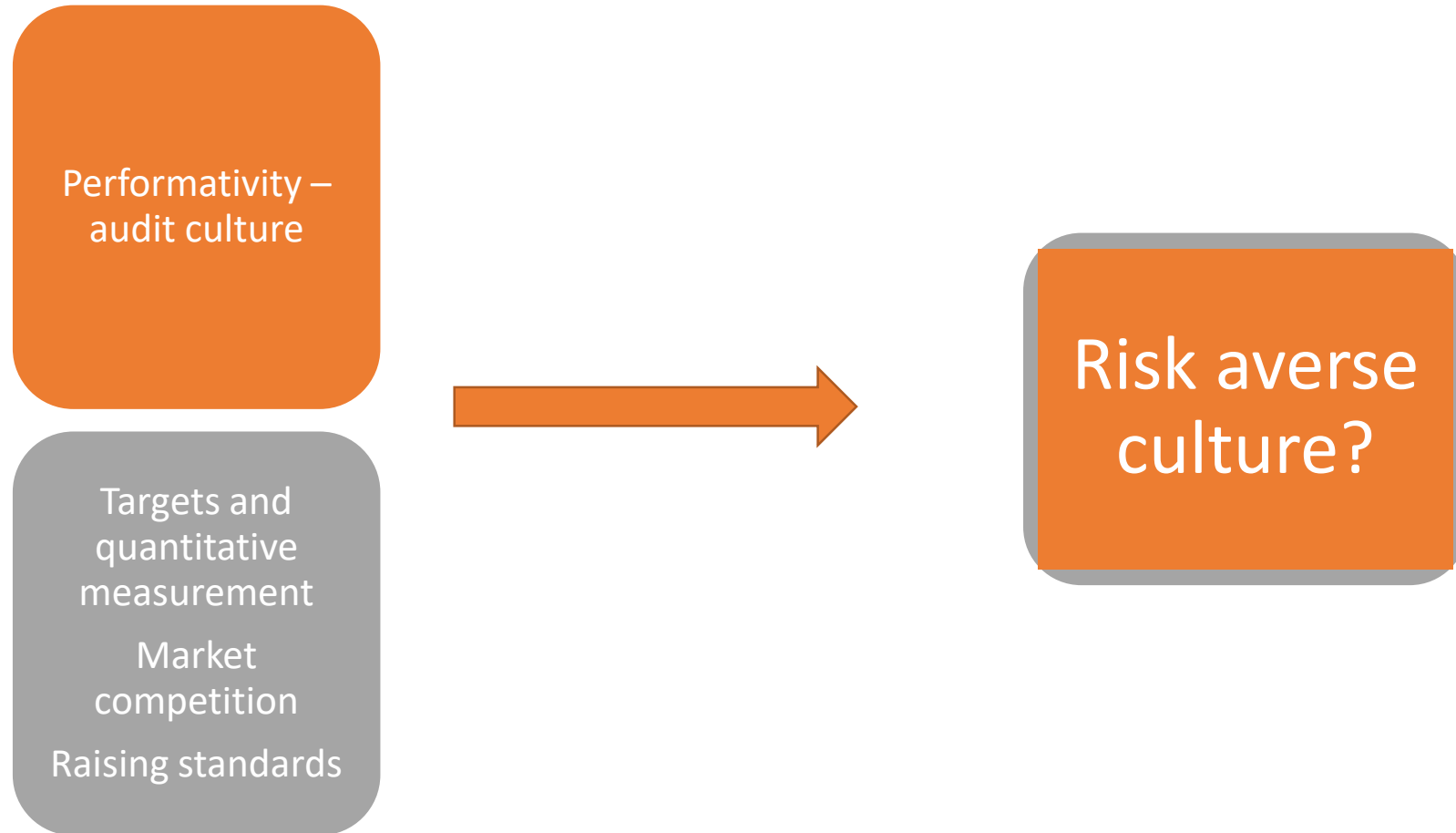


# Performativity agenda and uncertain times

- Performativity – audit culture.
  - Targets and quantitative measurement
  - Market competition
  - Raising standards
- 
- Future demands from users for personalized services
  - requirements from external funding bodies to demonstrate impact and value for money from academic research



# Performativity agenda and uncertain times



# Technology and disruptive innovation

Changes in nature of scholarly publication and access



Adaptations in academic libraries to demonstrate value added services

# Changing pedagogies

Andragogy

Paragogy

Heutagogy



Shape of  
academic  
libraries

# Future challenges and opportunities

- User demands for more personalised services
- Requirements from external funding bodies to demonstrate impact and value for money from academic research.

# Student success and researcher productivity

- Learning commons buildings
- Converged service models
- Research data management services
- Digital scholarship engagement
- Rebranding as partners.

# Role of academic library in driving institutional change

- Navigating and managing change in response to external and internal drivers
- Strategic working at institutional level in a converged context (Systems thinking and a forward outlook)
- Widespread adoption and driving of national and global-scale shared services, outsourcing, automation, and digital for innovation and efficiency.
- Culture, values, and practice for supporting and promoting excellence across all disciplines and for diverse stakeholders
- Supporting student success and excellence.

# Opportunities for innovation provide a sense of value.



- It's OK to start with the small waves
- It's OK to fall off the board sometimes – we learn from failure!

Questions/Comments?