

UHMLG Spring Forum

Questions for Delyth Morris

- From Donna Irving : did you charged service include translating searches between databases and reference management
 - *Answered during the presentation*
- From Medical Library : What was the reaction to you starting to charge, particularly for services which you may not have originally been charging for? (This is Veronica Phillips from the Cambridge Medical Library.)
 - *Answered during the presentation*
- From Elin Opheim : Did you consider to include stakeholders from outside the Library in the Task & finish Group?
 - *Answered during the presentation*
- From ksthomson : If team is 15, how many subject librarians do you have in total!?
 - From Louise Minta : How many Subject Librarians do you have?
 - From Joanna Dare : I was wondering that too!
 - From Valeria Scotti : Is it possible to have the presentation? It will be very funny to say to my chief about 15 person in the team...

From Lindsay Roberts : We have 29 Subject Librarians at Cardiff University

 - From Tracey McKee : 29! What student/staff pop do you serve in thousands?
 - From Joanna Dare : Goodness - that's three times what we have...

From Lindsay Roberts : Not all those 29 are full time so that's the total number

 - From ksthomson : Wow - Lindsay, I'd like to share that - do you know FTE? (I think we have 3.3ish FTE)
 - *Answered during the presentation*
- From Deirdre Andre : When you are providing 1-2-1 assistance where do you draw the line? Even after showing researchers how to do the search/use the databases etc., they develop quite poor search strategies that are not fit for purpose. It can be quite time consuming to support them up to a point that the search is fit for purpose.
 - *Answered during the presentation*
- From Regina K fner Lein : Training could take more time than developing a good search?

- From EloiseMatchbox : In terms of supplying services to NHS staff, would you sift abstracts, critically appraise etc? we are being increasingly asked to help with systematic reviews in nhs library but we are a small team and are unsure of how much we should be doing and whether we should be pushing for co-authorship if work is published etc.
 - Our NHS librarian will generally run the searches for any NHS requests which come through so I wouldn't be able to answer on her behalf, however if we were approached by an academic member of staff and they requested sifting or critical appraisal we would be happy to do this but it would be factored into the cost. You'll see in our standards document that we try to encourage co-authorship or at least an acknowledgement.
- From Kath Wright : are you ever included in research bids as part of the team?
 - Yes, when we are approached prior to submission of research bids we are included
- From Marie : Can we have an idea of the rates ?
 - From Sarah B : Has anyone ever questioned your rates / charges?
 - *Answered during the presentation*
- From Medical Library : When we do searches on behalf of researchers, we ask to be coauthors of the resulting publications. Do you do this as well (on top of asking for payment)?
 - *Answered during the presentation*
- From Mark Clowes : Where you have experienced librarians providing peer support for less experienced staff members working together, are they all on the same (subject librarian) salary grade? Or are you able to offer it as a development opportunity to staff currently in more junior roles?
 - *Answered during the presentation*
- From Donna Irving : how to you provide services externally ie to charities. Does that not breach licences?
 - From Kate Stephenson : I thought that too
 - From Deirdre Andre : When you work on external project i.e. with a charity, how do you get around the licensing restrictions for use of academic databases which state that they are meant to be used on a non commercial basis .i.e. for staff and students of your instution
 - From LinaGulhane : If you are doing searches for external groups how do you cover a) the licensing for the databases b) copyright for ILL
 - *Answered during the presentation*
- From Jane Falconer : Is your checklist available online? I'd be interested to see it.
 - From Emma : The checklist would be great to see
 - From Debbie : Yes, I would also be interested in the checklist please!

- From Rebecca Evans : The checklist sounds good! Can you share that please?
- *Answered during the presentation*
- From Joanna Dare : How do you balance the time spent on Systematic Reviews for external clients with time devoted to students/university staff?
- From Tom Roper : Do you use PRESS for the peer review?
 - From LynneS : What is the process for peer reviewing searches?
 - *Answered during the presentation*
- From Rebecca Evans : The checklist sounds good! Can you share that please?
 - *Answered during the presentation (yes!)*
- From Alison Ashmore : If you have 15 staff how do you decide who will do the searches and how do you prioritise this work against other activities that the subject librarians have to do?
 - *Answered during the presentation*
- From Sarah B : Do you require that they name you when they publish? Do you have a set way for them to do this?
 - From Marishona Ortega : Do your librarians get named as authors (for the charged service)?
- From Justin Hodds : Cardiff is one of four unis in GW4 (a consortium in South West England and Wales): does the Cardiff team support its 'home' (Cardiff) researchers, only?
 - *Answered during the presentation*
- From Ruth Jenkins : What is the income used for? Eg is it used to hire staff to cover work that subject librarians can't do because they are working on systematic review searches?
 - *Answered during the presentation*
- From Hilde Strømme : Do you get requests about searches for SRs in "all" subjects? E.g. education, social sciences? Or is it mainly medical/health?
 - Yes, obviously most of the requests come from the health related subjects but we have worked on many social science projects and also other subject areas such as geography. We know that there is interest in systematic reviewing in other departments in the university.

Comments rather than questions

- From Malene Gundersen : Thank you, Delyth! This was very interesting. At Oslo Metropolitan University we have been offering a very similar charged service going on four years now. Many similarities here.
- From Helen Morgan : Excellent presentation Delyth of our collaborative effort here at Cardiff :-)
- From ksthomson : Great presentation - will be sharing with colleagues, even though we're a non-medical institution, we have had some interest in this.

- From Maria Björklund : We do search reports and store them for sharing, and updating searches, and we use SharePoint.